## CHAMBER ACTION

The Utilities & Telecommunications Committee recommends the following:

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## Council/Committee Substitute

Remove the entire bill and insert:

A bill to be entitled

An act relating to the Lifeline telecommunications service; amending s. 364.10, F.S.; directing a local exchange telecommunications company to offer a consumer who applies for or receives Lifeline service the option of blocking toll calls; prohibiting a local exchange telecommunications company from discontinuing local service to a consumer receiving Lifeline service for nonpayment of other telephone services; directing the Public Service Commission to adopt rules to administer the prohibition; authorizing a local exchange telecommunications company to block specified long-distance services when a customer owes an outstanding account for those services; revising time for agencies to develop procedures to promote Lifeline participation; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida: Page 1 of 4

Section 1. Section 364.10, Florida Statutes, is amended to read:

364.10 Undue advantage to person or locality prohibited;

- (1) A telecommunications company may not make or give any undue or unreasonable preference or advantage to any person or locality or subject any particular person or locality to any undue or unreasonable prejudice or disadvantage in any respect whatsoever.
- (2)(a) The prohibitions of subsection (1) notwithstanding, a telecommunications company serving as carrier of last resort shall provide a Lifeline Assistance Plan to qualified residential subscribers, as defined in a commission-approved tariff and a preferential rate to eligible facilities as provided for in part II.
- (b) A local exchange telecommunications company shall offer a consumer who applies for or receives Lifeline service the option of blocking all toll calls or, if technically capable, placing a limit on the amount of toll calls a consumer can make. The local exchange telecommunications company may not charge the consumer an administrative charge or other additional fee for blocking the service.
- (3)(a) Effective September 1, 2003, any local exchange telecommunications company authorized by the commission to reduce its switched network access rate <u>under pursuant to</u> s. 364.164 shall have tariffed and shall provide Lifeline service to any otherwise eligible customer or potential customer who Page 2 of 4

meets an income eligibility test at 125 percent or less of the federal poverty income guidelines for Lifeline customers. The Such a test for eligibility must augment, rather than replace, the eligibility standards established by federal law and based on participation in certain low-income assistance programs. Each intrastate interexchange telecommunications company shall, effective September 1, 2003, file a tariff providing at a minimum the intrastate interexchange telecommunications carrier's current Lifeline benefits and exemptions to Lifeline customers who meet the income eligibility test set forth in this subsection. The Office of Public Counsel shall certify and maintain claims submitted by a customer for eligibility under the income test authorized by this subsection.

- (b) Each local exchange telecommunications company subject to this subsection shall provide to each state and federal agency providing benefits to persons eligible for Lifeline service applications, brochures, pamphlets, or other materials that inform the such persons of their eligibility for Lifeline, and each state agency providing the such benefits shall furnish the materials to affected persons at the time they apply for benefits.
- (c)1. Any local exchange telecommunications company customer receiving Lifeline benefits shall not be subject to any residential basic local telecommunications service rate increases authorized by s. 364.164 until the local exchange telecommunications company reaches parity as defined in s. 364.164(5) or until the customer no longer qualifies for the Lifeline benefits established by this section or s. 364.105, or Page 3 of 4

unless otherwise determined by the commission upon petition by a local exchange telecommunications company.

- 2. A local exchange telecommunications company may not discontinue basic local exchange telephone service to a consumer who receives Lifeline service because of nonpayment by the consumer of charges for other services billed by the telecommunications company, including long-distance service. The commission shall adopt rules to administer this subparagraph.
- 3. A local exchange telecommunications company may block a Lifeline service participant's access to all long-distance service except toll-free numbers when the participant owes an outstanding amount for long-distance service. The local exchange telecommunications company shall remove the block without additional cost to the participant on payment of the outstanding amount.
- (d) By December 31, 2005 2003, each state agency providing that provides benefits to persons eligible for Lifeline service shall undertake, in cooperation with the Department of Children and Family Services, the commission, the Office of Public Counsel, and telecommunications companies providing Lifeline services, the development of procedures to promote Lifeline participation.
- (e) The commission shall report to the Governor, the President of the Senate, and the Speaker of the House of Representatives by December 31 each year on the number of customers who are subscribing to Lifeline service and the effectiveness of any procedures to promote participation.
  - Section 2. This act shall take effect July 1, 2005. Page 4 of 4